



Charles D. Baker, Governor  
Karyn E. Polito, Lieutenant Governor  
Stephanie Pollack, Secretary & CEO  
Jonathan L. Gulliver, Highway Administrator



April 15, 2020

American Traffic Safety Services Association  
15 Riverside Parkway, Suite 100  
Fredericksburg, VA 22406-1077  
Attn: Eric Perry, Director of Innovation and Technical Services

RE: Approval for Virtual Training: Traffic Control Technician / Traffic Control Supervisor

The Massachusetts Department of Transportation (MassDOT) has received the request from the American Traffic Safety Services Association (ATSSA) to allow virtual on-line training for certified work zone safety courses. The certified training courses requested, Traffic Control Technician (TCT) and Traffic Control Supervisor (TCS) have historically been taught to contractors in Massachusetts throughout the month of April and is needed to ensure that the men and women providing temporary traffic control services are properly trained.

In light of the travel restrictions, elimination of in-person meetings of more than 10 individuals and the need to proactively encourage enhanced safety measures, MassDOT will allow the requested certified courses (TCT and TCS) to be provided for engineers, contractors and others via virtual on-line training. This approval covers the 2020 construction season and will allow MassDOT and the contracting community to evaluate the effectiveness of the virtual delivery of the course to traditional in-person classroom training. MassDOT will assess the continued use of on-line training of these certified courses moving forward. To assist with this assessment, MassDOT asks that ATSSA share statistics regarding the certification testing results from the virtual training versus the historical in-person classroom training.

MassDOT will provide notification of the approval of the virtual on-line training for the certified TCT and TCS training courses to the Construction Industries of Massachusetts (CIM) so that they can communicate the availability of this valuable work zone safety training to all their members. We look forward to the continued partnership with ATSSA and providing training that fosters worker safety.

Sincerely,

Neil E. Boudreau  
Assistant Administrator of Traffic and Safety